

TravelAgent

TRAVEL AGENT MAGAZINE
RECOGNIZES 30 RISING
STARS FOR 2018

KAITLYN KUBITSKEY, 29

My World Travel LLC Louisville, KY



As the owner and operator of My World Travel, Kaitlyn Kubitskey gauges her personal success through reviews from clients and says she's proud of the overwhelmingly positive feedback. Kubitskey has a Master's Degree in Religion & Politics with an emphasis on conflict resolution. "To me, travel is the perfect form of conflict resolution and my company is my personal outlet for helping this mission," she says. Her knack for solving problems in creative ways proved very helpful in 2016, when she found herself in the unique position of designing a 16-person trip to Turkey that was interrupted by an act of terrorism. "I was assisting in organizing a wedding group's travel from the U.S. to

a small village in Turkey. Sixteen people were scheduled to arrive on July 1, 2016, when, two days before, a bomb went off at the Istanbul Airport," she recalls. "I am very much of the 'keep traveling but be very alert' breed, but with this giant group of travelers leaving in two days and using that same airport, the proximity of it all even shook me." She spent the next 12 hours calling each individual to gauge their feelings about the trip and to ensure the receptive group in Turkey was caught up with all the details as well. "Flights were rearranged, trip insurance was called, A / B / C plans were developed," she says. Because of her efforts, 14 of the 16 travelers kept their plans and arrived home safely. Kubitskey is IATA certified and says the smartest step she's taken this year to make money is taking time to log in and register for all of the commission opportunities with each travel supplying company.